



# Supervisor Training Program

*for MVCC Member, Partners, Affiliate Member Cities, and all local governments.*

The Supervisor Program develops and focuses on effective supervision strategies that are useful for day to day challenges of being a supervisor. This two-day program is designed to be engaging with job embedded opportunities for growth. This program is being delivered by individuals who will share personal and real world experiences.

**May 7 and 8 – From 8am (registration) 830am to 330pm @ MVCC**

**Lunch on your own.**

**Cost: Members: 200/ Affiliates: 225/ Non-Members 250**

**Presented By: Cindy Schisler, Wright State University**

## **Day 1: Leadership-September 12**

- Identify the difference between leading and managing.
- Recognize how personality affects the way you manage others.
- Explore the best leadership practices for creating a culture of engagement.
- Assess your leadership style while identifying your strengths and areas of growth.

## **Day 2: Communication 360 – ½ day (Morning Session-September 13)**

- Recognize four core communication styles and how each person's style contributes to the dynamics of a department or team.
- Identify how to approach others in the workplace, considering individual communication styles.
- Explore how conflicts escalate and practice strategies for turning conflict into constructive, productive conversations.

## **Situational Leadership - ½ day (afternoon)**

- Role of supervisor has change from boss and evaluator to partner, supporter, and coach.
- We must use a variety of leadership styles to motivate, support, guide, and help employees reach their potential.
- Helps to develop people and workgroups

**Agenda May Vary in Order of Delivery**

