

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 9:49:32 AM
Last Modified: Monday, December 05, 2022 9:49:57 AM
Time Spent: 00:00:24
IP Address: 216.196.128.138

Page 1

Q1

What is your name and jurisdiction?

Kelly Harrington, City of Blue Ash

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 9:50:11 AM
Last Modified: Monday, December 05, 2022 9:52:20 AM
Time Spent: 00:02:09
IP Address: 216.196.183.170

Page 1

Q1

What is your name and jurisdiction?

Angela S. Wasson. City of Monroe

Q2

Yes

Does your jurisdiction utilize CivicPlus for your website?

Q3

If yes, are you aware of any training resources for website admins from CivicPlus?

Just through CivicPlus and trial and error on my part.

Q4

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

I would be happy to help in any way I can. I don't claim to be an expert with the site, but perhaps I can at least share what knowledge I do have.

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 9:51:58 AM
Last Modified: Monday, December 05, 2022 9:53:51 AM
Time Spent: 00:01:52
IP Address: 69.61.192.46

Page 1

Q1

What is your name and jurisdiction?

Joy Deardorff
City of Loveland

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

If yes, are you aware of any training resources for website admins from CivicPlus?

WE have it but was never trained using it. I too would like assistance in this matter if you find help please let me know. Joy

Q4**Respondent skipped this question**

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 9:57:16 AM
Last Modified: Monday, December 05, 2022 9:57:36 AM
Time Spent: 00:00:20
IP Address: 216.196.183.67

Page 1

Q1

What is your name and jurisdiction?

Joanee Van Pelt - Mariemont

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:07:27 AM
Last Modified: Monday, December 05, 2022 10:08:07 AM
Time Spent: 00:00:40
IP Address: 76.190.87.50

Page 1

Q1

What is your name and jurisdiction?

Moeller/Madeira

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

If yes, are you aware of any training resources for website admins from CivicPlus?

NA

Q4

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

NA

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:10:29 AM
Last Modified: Monday, December 05, 2022 10:11:17 AM
Time Spent: 00:00:47
IP Address: 216.196.229.222

Page 1

Q1

What is your name and jurisdiction?

Jessica Chaney Indian Hill

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:14:16 AM
Last Modified: Monday, December 05, 2022 10:14:37 AM
Time Spent: 00:00:20
IP Address: 66.42.140.2

Page 1

Q1

What is your name and jurisdiction?

Kelli Kline - City of Lebanon

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:14:47 AM
Last Modified: Monday, December 05, 2022 10:15:06 AM
Time Spent: 00:00:19
IP Address: 74.219.232.36

Page 1

Q1

What is your name and jurisdiction?

Steve Sievers, Anderson Township

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:17:28 AM
Last Modified: Monday, December 05, 2022 10:18:01 AM
Time Spent: 00:00:33
IP Address: 66.161.246.158

Page 1

Q1

What is your name and jurisdiction?

Krista Blum
Village of Lockland

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3**Respondent skipped this question**

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4**Respondent skipped this question**

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:19:32 AM
Last Modified: Monday, December 05, 2022 10:25:58 AM
Time Spent: 00:06:25
IP Address: 12.69.182.2

Page 1

Q1

What is your name and jurisdiction?

Jeff Papanek, Washington Township, Montgomery County

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:35:02 AM
Last Modified: Monday, December 05, 2022 10:38:20 AM
Time Spent: 00:03:18
IP Address: 70.60.183.2

Page 1

Q1

What is your name and jurisdiction?

Rusty Herzog, Wyoming

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

We are thinking of switching to Civic Plus

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:49:53 AM
Last Modified: Monday, December 05, 2022 10:50:30 AM
Time Spent: 00:00:37
IP Address: 69.61.162.234

Page 1

Q1

What is your name and jurisdiction?

Laura Frederick - Pierce Township

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 10:58:24 AM
Last Modified: Monday, December 05, 2022 10:58:56 AM
Time Spent: 00:00:32
IP Address: 76.190.87.50

Page 1

Q1

What is your name and jurisdiction?

Lori Thompson, Madeira

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 11:09:58 AM
Last Modified: Monday, December 05, 2022 11:10:16 AM
Time Spent: 00:00:18
IP Address: 198.24.118.90

Page 1

Q1

What is your name and jurisdiction?

Lincoln Heights

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 11:19:23 AM
Last Modified: Monday, December 05, 2022 11:20:52 AM
Time Spent: 00:01:29
IP Address: 69.61.243.170

Page 1

Q1

What is your name and jurisdiction?

Tammy Reasoner
Amberley Village

Q2

Yes

Does your jurisdiction utilize CivicPlus for your website?

Q3

If yes, are you aware of any training resources for website admins from CivicPlus?

Yes

Q4

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

We would be willing to assist; we just went live ourselves in November, so we could partner as we learn :-)

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 11:39:45 AM
Last Modified: Monday, December 05, 2022 11:41:26 AM
Time Spent: 00:01:40
IP Address: 216.48.130.162

Page 1

Q1

What is your name and jurisdiction?

Brian Uhl
City of Springdale

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3**Respondent skipped this question**

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4**Respondent skipped this question**

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#17

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 1:32:03 PM
Last Modified: Monday, December 05, 2022 1:39:41 PM
Time Spent: 00:07:38
IP Address: 66.161.250.150

Page 1

Q1

What is your name and jurisdiction?

Patti Dignan
Delhi Township

Q2**Yes**

Does your jurisdiction utilize CivicPlus for your website?

Q3

If yes, are you aware of any training resources for website admins from CivicPlus?

We paid for their training which was well worth it. Post install, we utilize their KB and the CivicEngage Central Online Help Center for How to's and videos.

Q4**Respondent skipped this question**

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 3:07:02 PM
Last Modified: Monday, December 05, 2022 3:07:38 PM
Time Spent: 00:00:36
IP Address: 70.61.148.136

Page 1

Q1

What is your name and jurisdiction?

Evonne Kovach Greenhills

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3

Respondent skipped this question

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#19

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 05, 2022 3:04:48 PM
Last Modified: Monday, December 05, 2022 3:07:42 PM
Time Spent: 00:02:54
IP Address: 147.0.190.181

Page 1

Q1

What is your name and jurisdiction?

Marcos Nichols, City of Trenton

Q2

Yes

Does your jurisdiction utilize CivicPlus for your website?

Q3

If yes, are you aware of any training resources for website admins from CivicPlus?

I believe CivicPlus will provide guided training consulting. Additionally, they have a HelpCenter that provides step-by-step training with screenshots.

Q4

Respondent skipped this question

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

#20

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, December 07, 2022 1:39:08 PM
Last Modified: Wednesday, December 07, 2022 1:39:28 PM
Time Spent: 00:00:19
IP Address: 216.68.204.86

Page 1

Q1

What is your name and jurisdiction?

Jennifer Kaminer
Village of Fairfax

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3**Respondent skipped this question**

If yes, are you aware of any training resources for website
admins from CivicPlus?

Q4**Respondent skipped this question**

If your jurisdiction would be willing to offer assistance
and/or training to Mt. Healthy's new website admin, please
contact Scott Bauer, City Manager, at 513-931-8840 or
SBauer@mthealthy.org

#21

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, December 08, 2022 10:21:36 AM
Last Modified: Thursday, December 08, 2022 10:22:04 AM
Time Spent: 00:00:27
IP Address: 216.68.226.226

Page 1

Q1

What is your name and jurisdiction?

Barbara Wilson, West Chester Township

Q2**No**

Does your jurisdiction utilize CivicPlus for your website?

Q3**Respondent skipped this question**

If yes, are you aware of any training resources for website admins from CivicPlus?

Q4**Respondent skipped this question**

If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

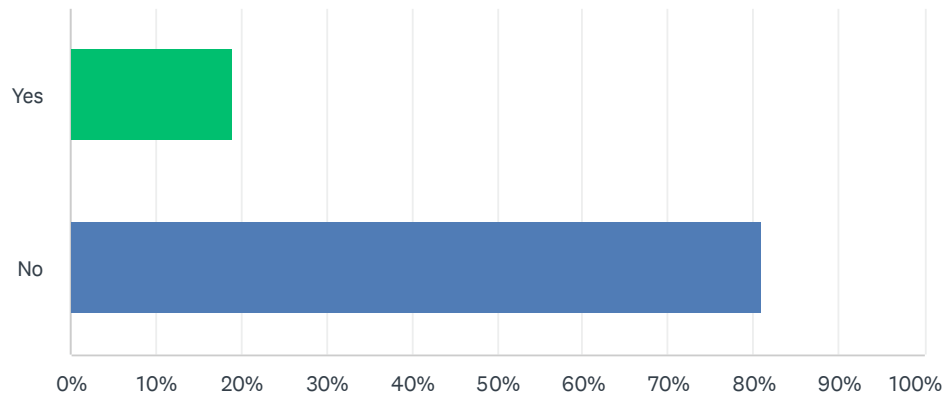
Q1 What is your name and jurisdiction?

Answered: 21 Skipped: 0

#	RESPONSES	DATE
1	Barbara Wilson, West Chester Township	12/8/2022 10:22 AM
2	Jennifer Kaminer Village of Fairfax	12/7/2022 1:39 PM
3	Marcos Nichols, City of Trenton	12/5/2022 3:08 PM
4	Evonne Kovach Greenhills	12/5/2022 3:08 PM
5	Patti Dignan Delhi Township	12/5/2022 1:40 PM
6	Brian Uhl City of Springdale	12/5/2022 11:41 AM
7	Tammy Reasoner Amberley Village	12/5/2022 11:21 AM
8	Lincoln Heights	12/5/2022 11:10 AM
9	Lori Thompson, Madeira	12/5/2022 10:59 AM
10	Laura Frederick - Pierce Township	12/5/2022 10:51 AM
11	Rusty Herzog, Wyoming	12/5/2022 10:38 AM
12	Jeff Papanek, Washington Township, Montgomery County	12/5/2022 10:26 AM
13	Krista Blum Village of Lockland	12/5/2022 10:18 AM
14	Steve Sievers, Anderson Township	12/5/2022 10:15 AM
15	Kelli Kline - City of Lebanon	12/5/2022 10:15 AM
16	Jessica Chaney Indian Hill	12/5/2022 10:11 AM
17	Moeller/Madeira	12/5/2022 10:08 AM
18	Joanee Van Pelt - Mariemont	12/5/2022 9:58 AM
19	Joy Deardorff City of Loveland	12/5/2022 9:54 AM
20	Angela S. Wasson. City of Monroe	12/5/2022 9:52 AM
21	Kelly Harrington, City of Blue Ash	12/5/2022 9:50 AM

Q2 Does your jurisdiction utilize CivicPlus for your website?

Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	19.05%	4
No	80.95%	17
TOTAL		21

Q3 If yes, are you aware of any training resources for website admins from CivicPlus?

Answered: 6 Skipped: 15

#	RESPONSES	DATE
1	I believe CivicPlus will provide guided training consulting. Additionally, they have a HelpCenter that provides step-by-step training with screenshots.	12/5/2022 3:08 PM
2	We paid for their training which was well worth it. Post install, we utilize their KB and the CivicEngage Central Online Help Center for How to's and videos.	12/5/2022 1:40 PM
3	Yes	12/5/2022 11:21 AM
4	NA	12/5/2022 10:08 AM
5	WE have it but was never trained using it. I too would like assistance in this matter if you find help please let me know. Joy	12/5/2022 9:54 AM
6	Just through CivicPlus and trial and error on my part.	12/5/2022 9:52 AM

Q4 If your jurisdiction would be willing to offer assistance and/or training to Mt. Healthy's new website admin, please contact Scott Bauer, City Manager, at 513-931-8840 or SBauer@mthealthy.org

Answered: 4 Skipped: 17

#	RESPONSES	DATE
1	We would be willing to assist; we just went live ourselves in November, so we could partner as we learn :-)	12/5/2022 11:21 AM
2	We are thinking of switching to Civic Plus	12/5/2022 10:38 AM
3	NA	12/5/2022 10:08 AM
4	I would be happy to help in any way I can. I don't claim to be an expert with the site, but perhaps I can at least share what knowledge I do have.	12/5/2022 9:52 AM